

INJECTION MOLDED CASES

PELICAN LIMITED LIFETIME GUARANTEE OF EXCELLENCE

Pelican Products, Inc. guarantees its injection molded products for a lifetime against breakage or defects in workmanship. Pelican™ injection molded cases are guaranteed to be watertight to a depth of 3.3 feet (1 meter) for 30 minutes (IP 67) if properly closed with undamaged o-ring in place unless otherwise stated. To the extent permitted by law, Pelican's liability is limited to the case and not its contents or foam.

Pelican will either repair or replace any broken or defective part or case, at our sole option. TO THE EXTENT PERMITTED BY LAW, THE REMEDIES HEREBY PROVIDED SHALL BE THE EXCLUSIVE AND SOLE REMEDY OF THE PURCHASER.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED.

TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE. To the extent permitted by law, in no event shall Pelican's liability to the purchaser for damages hereunder exceed the purchase price of the case in respect of which damages are claimed.

To make a warranty claim, the purchaser must contact Pelican Products, Inc. at 23215 Early Avenue, Torrance, CA 90505 or csrwarrenty@pelican.com, or by calling 1-800-473-5422, extension 5. Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any case, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned case is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the case has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Competition and Consumer Act 2010 (Cth). Nothing in this warranty limits the rights or obligations of a party under provisions of the Competition and Consumer Act 2010 (Cth) in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Competition and Consumer Act 2010 (Cth), then your rights may be limited. To make a warranty claim, the purchaser must contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022. Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any case, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned case is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned case is defective, within the terms of this warranty, Pelican shall pay the purchaser all reasonable costs of the purchaser in making claim under this warranty.

Lifetime Guarantee does not cover

Roto Molded cases, AALG products or fabric portion of backpacks. Refer to www.pelican.com/warranty for full details.

ROTO MOLDED CASES

PELICAN 1 YEAR LIMITED WARRANTY FOR ROTO MOLDED CONTAINERS

Pelican Products, Inc. ("Pelican") warrants to the original purchaser of its rotationally molded containers that its containers will be free of defects in materials and workmanship for a period of one year from the date of invoice. Such warranty does not cover any associated hardware including closure hardware, retractable handles, wheels, and fasteners, which Pelican warrants against defects in materials and workmanship for a period of 90 days from the invoice date.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED.

TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE. To the extent permitted by law: Pelican's liability is limited to the case and not its contents and in no event shall Pelican's liability to the purchaser for damages hereunder exceed the purchase price of the containers in respect of which damages are claimed.

With valid dated proof of purchase, Pelican will either repair or replace any defective part or container, at our sole option. TO THE EXTENT PERMITTED BY LAW, THE REMEDIES HEREBY PROVIDED SHALL BE THE EXCLUSIVE AND SOLE REMEDY OF THE PURCHASER. Any repaired or replacement part or container is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must contact Pelican Products, Inc. at 23215 Early Avenue, Torrance, CA 90505, or csrwarrenty@pelican.com, or by calling 1-800-473-5422, extension 5. Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than twelve months from the date of purchase. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any container, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned container is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the container has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Competition and Consumer Act 2010 (Cth). Nothing in this warranty limits the rights or obligations of a party under provisions of the Competition and Consumer Act 2010 (Cth) in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Competition and Consumer Act 2010 (Cth), then your rights may be limited. To make a warranty claim on a Pelican product, the purchaser must contact Pelican Products Australia, Tel: +61 (02) 4367 7022. To make a claim on a Pelican-Trimcast product, the purchaser must contact Pelican-Trimcast, Tel: +61 (03) 9765-1500. Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any case, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned case is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned case is defective, within the terms of this warranty, Pelican shall pay the purchaser all reasonable costs of the purchaser in making claim under this warranty.

FLASHLIGHTS

PELICAN LIMITED LIFETIME GUARANTEE OF EXCELLENCE

Pelican Products, Inc. guarantees its lights for a lifetime against breakage or defects in workmanship. This guarantee does not cover the lamp or batteries.

Pelican will either repair or replace any defective product, at our sole option. TO THE EXTENT PERMITTED BY LAW, THE REMEDIES HEREBY PROVIDED SHALL BE THE EXCLUSIVE AND SOLE REMEDY OF THE PURCHASER.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED.

TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE. To the extent permitted by law, in no event shall Pelican's liability to the purchaser for damages hereunder exceed the purchase price of the product in respect of which damages are claimed.

To make a warranty claim, the purchaser must contact Pelican Products, Inc. at 23215 Early Avenue, Torrance, CA 90505 or csrwarrenty@pelican.com, or by calling 1-800-473-5422, extension 5. Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the flashlight has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Competition and Consumer Act 2010 (Cth). Nothing in this warranty limits the rights or obligations of a party under provisions of the Competition and Consumer Act 2010 (Cth) in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Competition and Consumer Act 2010 (Cth), then your rights may be limited. To make a warranty claim, the purchaser must contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022. Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty, Pelican shall pay the purchaser all reasonable costs of the purchaser in making claim under this warranty.

Lifetime Guarantee does not cover

Roto Molded cases, AALG products or fabric portion of backpacks. Refer to www.pelican.com/warranty for full details.

REMOTE AREA LIGHTING SYSTEMS

PELICAN 1 YEAR LIMITED WARRANTY FOR AALG PRODUCTS

Pelican Products, Inc. ("Pelican") warrants to the original purchaser its Remote Area Lighting Systems (RALS) and all other products manufactured by the Advanced Area Lighting Group (AALG) against defects in materials and workmanship under normal use, service, and maintenance for a period of twelve months from the date of purchase. This warranty applies only to the original purchaser and is not transferable.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED.

TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE. To the extent permitted by law, in no event shall Pelican's liability to the purchaser for damages hereunder exceed the purchase price of the product in respect of which damages are claimed.

With valid dated proof of purchase, Pelican will either repair or replace any defective part, at our sole option. TO THE EXTENT PERMITTED BY LAW, THE REMEDIES HEREBY PROVIDED SHALL BE THE SOLE AND EXCLUSIVE REMEDIES OF THE ORIGINAL PURCHASER. Any repaired or replacement part or unit is covered only for the unexpired portion of the warranty on the original product purchased.

To make a warranty claim, the purchaser must contact Pelican Products, Inc. at 23215 Early Avenue, Torrance, CA 90505 or csrwarrenty@pelican.com, or by calling 1-800-473-5422, extension 5. Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than twelve months from the date of purchase. The purchaser must provide valid dated proof of purchase and obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the product has been altered or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Competition and Consumer Act 2010 (Cth). Nothing in this warranty limits the rights or obligations of a party under provisions of the Competition and Consumer Act 2010 (Cth) in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Competition and Consumer Act 2010 (Cth), then your rights may be limited. To make a warranty claim, the purchaser must contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250, Tel: +612 4367 7022. Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any product, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned product is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned product is defective, within the terms of this warranty, Pelican shall pay the purchaser all reasonable costs of the purchaser in making claim under this warranty.

BACKPACKS

PELICAN BACKPACK LIMITED GUARANTEE

Pelican Products, Inc. ("Pelican") guarantees that its backpacks will be free of defects in workmanship and materials according to the following:

Pelican™ injection molded hard case compartment (when present) is guaranteed for a lifetime against breakage or defects in workmanship. Pelican injection molded cases are guaranteed to be watertight to a depth of 3.3 feet (1 meter) for 30 minutes (IP 67) if properly closed with undamaged o-ring in place unless otherwise stated. To the extent permitted by law, Pelican's liability is limited to the backpack and not its contents.

Pelican warrants to the original purchaser that the fabric backpack will be free of defects in materials and workmanship for a period of one year from the date of invoice.

Pelican will either repair or replace any defective part, case, or backpack, at our sole option. TO THE EXTENT PERMITTED BY LAW, THE REMEDIES HEREBY PROVIDED SHALL BE THE EXCLUSIVE AND SOLE REMEDY OF THE PURCHASER. Any repaired or replacement part or fabric portion of the backpack is covered only for the unexpired portion of the warranty on the original product purchased.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED.

TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE. To the extent permitted by law, in no event shall Pelican's liability to the purchaser for damages hereunder exceed the purchase price of the backpack in respect of which damages are claimed.

To make a warranty claim, the purchaser must contact Pelican Products, Inc. at 23215 Early Avenue, Torrance, CA 90505 or csrswarranty@pelican.com, or by calling 1-800-473-5422, extension 5. Any warranty claims shall be made by the purchaser as soon as practicable and in no event more than twelve months from the date of purchase where the warranty claim relates to the fabric backpack. Claims relating to the fabric backpack also require a valid dated proof of purchase. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any backpack, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned backpack is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the backpack has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Competition and Consumer Act 2010 (Cth). Nothing in this warranty limits the rights or obligations of a party under provisions of the Competition and Consumer Act 2010 (Cth) in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Competition and Consumer Act 2010 (Cth), then your rights may be limited. To make a warranty claim, the purchaser must contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250 Tel: +612 4367 7022. Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any backpack, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned backpack is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned backpack is defective, within the terms of this warranty, Pelican shall pay the purchaser all reasonable costs of the purchaser in making claim under this warranty.

COOLERS

PELICAN LIMITED LIFETIME GUARANTEE OF EXCELLENCE

Pelican Products, Inc. ("Pelican") guarantees its coolers for a lifetime against breakage or defects in workmanship. To the extent permitted by law, Pelican's liability is limited to the cooler and not its contents. This lifetime guarantee does not cover rubber feet, drain plug/spigot, gasket, or other cooler accessories, which Pelican warrants against defects in materials and workmanship for a period of 90 days from the date of purchase. Pelican coolers are not intended for the storage or transportation of hazardous substances.

Pelican will either repair or replace any defective part at our sole option. TO THE EXTENT PERMITTED BY LAW, THE REMEDIES HEREBY PROVIDED SHALL BE THE EXCLUSIVE AND SOLE REMEDY OF THE PURCHASER.

TO THE EXTENT PERMITTED BY LAW: (A) THIS WARRANTY IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND (B) ALL OTHER IMPLIED WARRANTIES AND ANY LIABILITY NOT BASED UPON CONTRACT ARE HEREBY DISCLAIMED AND EXCLUDED.

TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL PELICAN BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, REGARDLESS OF WHETHER A CLAIM FOR SUCH DAMAGES IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE OR OTHERWISE. In no event shall Pelican's liability to the purchaser for damages hereunder exceed the purchase price of the cooler in respect of which damages are claimed.

To make a warranty claim, the purchaser must contact Pelican Products, Inc. at 23215 Early Avenue, Torrance, CA 90505 or csrswarranty@pelican.com, or by calling 1-800-473-5422, extension 5. Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any cooler, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned cooler is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates.

All warranty claims of any nature are barred if the cooler has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident.

Some states and countries do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and country to country.

In Australia: The benefits provided to you under this warranty are in addition to your rights and remedies as a consumer under the Competition and Consumer Act 2010 (Cth). Nothing in this warranty limits the rights or obligations of a party under provisions of the Competition and Consumer Act 2010 (Cth) in relation to the supply to consumers of goods which cannot be limited, modified or excluded. If applicable, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you are not a consumer under the Competition and Consumer Act 2010 (Cth), then your rights may be limited. To make a warranty claim, the purchaser must contact Pelican Products Australia, Suite 2.33, West Wing, Platinum Bldg., Erina NSW 2250 Tel: +612 4367 7022. Any warranty claims shall be made by the purchaser as soon as practicable. The purchaser must obtain a return authorization number from Pelican Customer Service prior to returning any cooler, and is responsible for paying for all warranty freight costs. If Pelican determines that any returned cooler is not defective, within the terms of this warranty, the purchaser shall pay Pelican all costs of handling, return freight and repairs at Pelican's prevailing rates. In the event that Pelican determines that any returned cooler is defective, within the terms of this warranty, Pelican shall pay the purchaser all reasonable costs of the purchaser in making claim under this warranty.

Lifetime Guarantee does not cover

Roto Molded cases, AALG products, or fabric portion of backpacks. Refer to www.pelican.com/warranty for full details.